CODE MS5C512

Institute of Management Studies Devi Ahilya University ,Indore May –June 2023 MBA(Financial Administration) EXAMINATION SEMESTER – II

TIME: 3 HOURS

MAX. MARKS: 60

NOTE: ATTEMPT ANY FIVE OUT OF SEVEN QUESTIONS. EACH CARRIES EQUAL MARKS.

ORGANISATIONAL BEHAVIOUR

- Q1. Mention the major milestones in the history of organisational behaviour.
- Q2. What is more important in judging a leader his actions or outcomes? Which theory of leadership do you support? Give reasons.
- Q3. What is perception? What are the factors influencing perception? What shortcuts people frequently use in making judgements about others?
- Q4. Heridity determines the personality de you agree with the statement? What are the other determinants? According to you which theory of personality is most comprehensive?
- Q5.As a manager what should you do to increase the likelihood that your employees will exert a higher level of effort? Explain any two theories of motivation with their relevance in a competitive environment.
- Q6. What is conflict? From your own experience, describe a situation you were involved in, where the conflict was dysfunctional
- Q7. How can organisations create team players? How does group think affect the decision making? How can you eliminate the chances of improper decision making within the organisational frame work?